

FAQs: KidsPublish App for iPad

Purchasing KidsPublish through the App Store

Q: Can schools purchase the app at a reduced rate?

A: Yes, schools can purchase the app at a reduced rate through [Apple School Manager](#). Education organisations for grades K–12 can access special pricing for 20 or more copies of KidsPublish. Once the app has been purchased on Apple School Manager, it will appear on [Jamf](#), or whichever Mobile Device Management system your school has in place, and from there can be deployed to student iPads.

Q: I have a promo code – how do I access the app?

A: Using an iPad, open the App store. From the 'Apps' tab scroll to the bottom of the page. Press the 'Redeem' button. Press 'Enter Code Manually'. Press 'Redeem'. KidsPublish will start downloading automatically.

Q: If I redeem the KidsPublish app with a promo code, how long will I have access to the app?

A: If you redeem the KidsPublish app using a promo code, the app is yours to keep. You will only need to purchase the app if you want to use it on an additional device.

Q: Why can't I see the app in the App Store?

A: The KidsPublish app is only available to use on iPad. You will not see it available to purchase in the app store from an iPhone. The app is not available for android devices.

Making a book

Q: How do I make a book?

A: Press the *How to make and print a book* button from the home page for creation and publishing instructions and tips.

Q: Can I use landscape mode?

A: The book is only available in portrait mode, but you can create a landscape image if you use a double page spread on pages 2-3, 4-5 or 6-7.

Publishing a book

Q: I used the *Share via Email* publishing option but my book hasn't arrived in my inbox. Where is it?

A: If you don't see your book in your inbox, have a look at your spam folder, you will most likely find it in there.

Q: I can't share my book via email?

A: This is probably because there is no email account set up on the iPad you are using. Use the Mail application to set up your email account.